Web-App Re-engineering Modernization Integration for a leading retailer in South Africa

CASE STUDY
Web-App Re-engineering Modernization Integration for a leading retailer in South Africa

A leading retail investment funds technology and services business based in Johannesburg South Africa required products/solutions that were both commercially and economically sustainable by developing new business and technology initiatives.

Highlights
Zensar addressed the key growth issues and customer concerns using a process driven approach. We did thorough study of products portfolio at client’s premises. Collection, streamlining and documentation of all existing information was done. We provided SLA driven services. Offshore movement was done in phased manner. Zensar provided end to end product life cycle management. Complete Integration and Regression testing for Product Releases, Automated testing for web application, and Compatibility testing in case of environment upgrades were carried out.

Company:
A South Africa Retail Investment organization

Business Benefits
- Direct cost savings to the order of 30% the process continuously reduced the number of defects in subsequent releases to the order of 70% for production resulting in some of the most stable releases.
- Knowledge management through innovative approaches.
- Predictable, multi shore collaborative model
- Efficient traceability mechanism which reduced rework, improved quality and productivity.
- Product and technical specialist core group to offer industry best solutions.

Top Benefits Achieved

30% Cost Savings with reduced number of defects

Higher productivity through efficient traceability mechanism

Knowledge Management through innovative approaches