

An aerial photograph of five skydivers in a circular formation, viewed from above. They are wearing blue and black jumpsuits with yellow accents. The background is a textured, light-colored surface, possibly a desert or a large-scale architectural structure. The entire image has a blue-green color overlay.

ZenSār

Reduced order processing time with Oracle FMW

CASE STUDY

Reduction in order processing time using Oracle FMW

Client is a UK based high street retailer that is largely into home furnishings, furniture and women's fashion., best known for their made-to-order and made-to-measure products where each product is made as per the specifications of the customer and customized to their needs.

Highlights

Zensar helped enable the client to manage all customer orders in a single UI (Portal), without having to access any other application. Zensar assisted the customer to modernize their legacy Supply Chain processes with the implementation of Case and Task management. All this was made possible with implementation of WebCenter Portal & ADF for user interface and SOA/BPM for integrations.

Company:

Welsh textile company

Headquarters:

Carno, Montgomery

Industries:

Retail

Products and Services:

Apparels, home furnishings and furnitture

Employees:

More than 5,000

Business Benefits

- Increased productivity by 15%
- Reduced order processing time by 20%
- 20% increase in transaction accuracy
- Real time consistent information

Challenges

- High order management costs with delay in processing
- Disparate order management platforms making the entire process cumbersome

Top Benefits Achieved

