



ZenSār



**Improving supply chain
through Analytics**

CASE STUDY

Improving supply chain through Analytics

A Fortune 100 company that designs, manufactures and sells networking equipment and considered one of the biggest networking company in the world.

Highlights

Zensar provided end to end services including Requirement Gathering, Analysis, Design, Development, Testing, Migration, Support & Maintenance in a 24X7 model to help drive manufacturing excellence program. The program required consolidating data from over 100 sources, rationalization of existing reporting platforms and reports, implementation of new metrics to track supply chain information and business operations support to manage the supply chain.

Company:

Leading network devices manufacturers

Headquarters:

San Jose, CA, USA

Industries:

Hi-Tech Manufacturing

Products and Services:

Networking devices and components

Employees:

More than 73,000

Total Assets:

\$ 130 billion

Business Benefits

- Customer: On time delivery improved from 96% to 99%
- Quality: Improved First pass production yields
- Efficiency: Improved unit forecast accuracy
- 5th Rank in global supply chain company
- TDWI award for Enterprise BI

Challenges

- B2B Implementation to link the entire supply chain (suppliers, contract manufacturers & customers)
- Implementing single/integrated ordering system
- Managing Supply chain information and providing analytics

Top Benefits Achieved

