

ZenSár



**Improved productivity and
reduced risk with SAP AMS**

CASE STUDY

Improved productivity and reduced risk with SAP application support

Client is world's fifth largest specialty generics pharmaceutical company. They have a diverse portfolio of 2000+ products which they market in 150 countries across 5 continents.

Highlights

Zensar is engaged in SAP Application Maintenance (L2, L3 and L4) and SAP application development services. The project was executed in Managed Services mode where Zensar was responsible for work scheduling, resourcing and delivery of committed work units on a yearly basis. Optimization of support and maintenance cost through various mechanisms include tools and reuse, business value adds.

Company:

Pharmaceutical company

Headquarters:

Mumbai, India

Industries:

Pharmaceuticals

Products and Services:

Generic and specialty drugs

Employees:

More than 35,000

Total Revenue:

\$ 4.9 Billion

Business Benefits

- Continuous innovation & ongoing improvements in functional support and ABAP delivery
- Reduced risks and increase productivity
- Reduced coding and delivery efforts
- Streamlined work allocation process to
- Reduced turn-around time between on-shore and off-shore resources

Challenges

- Application support & application development in the areas of SAP FI, CO, TR, SD, MM, PP, QM, PM, PS, HCM, Payroll, BW, EDI and ABAP modules.

Top Benefits Achieved

