

Next Generation Managed Firewall Services

CASE STUDY

Leading Information Technology Organization Turns to Zensar for Infrastructure Support with Next Generation Managed Firewall Services

The client, a leading American information management services company, has over 94% of Fortune 1000 companies leveraging their services to store and manage their information. The customer has limited in-house resources for security and required help in managing its firewalls and management servers located throughout their offices.

Highlights

- Zensar provides Next Gen Managed Firewall support for all the company's firewalls and management servers.
- Zensar provisioned new firewalls as well as Unified Infrastructure Management monitoring technology to enable our teams to deliver 24x7x365 monitoring, management and resolution.
- Our 24x7x365 firewall management includes alerting the client's staff when firewall issues arise and providing remote problem resolution - often before the client's staff is even aware of the issue.
- Zensar incorporates guaranteed response times, ensuring efficient and effective problem resolution.
- Zensar also makes recommendations and implementations on firewall rules and policies for changes, and manages the clients' patch management and major upgrades to ensure stability and security.

Company:
**Information
Management Services**

Headquarters:
Boston, MA

Regional Operations:
**North America, Europe, Latin
America, Africa, and Asia**

Employees:
25,000+

Revenue
Over \$3.5 Billion

The Key Benefits

- Improved Security throughout their environment, without burdening their small IT Security staff
- The client has a more effective solution for maintaining its VPN tunnels
- The client is not overwhelmed by firewall management and is free to focus on more relevant business strategic initiatives
- Increased efficiency and productivity in operations with guaranteed response SLA
- Improved total cost of ownership

Zensar Value Add

- Strong relationship with the client including providing staff augmentation and joining in weekly meetings to evaluate the client's security concerns
- The client has a lot of trust in our solutions and selected Zensar over other competitors
- Zensar has a robust InfoSec Policy and Zensar's InfoSec Management System is ISO 27001:2005 Certified which helps ensure the client that their data will be secure and protected

Top Benefits Achieved

