Zensar’s end-to-end Agile Implementation for dual shore, multi team and scaled Scrum Framework

Zensar has been part of the client’s success story for Agile implementation for the past 3 years. Within this span, Zensar has been a part of multiple Scrum (scaled Scrum) projects in several departments for the client.

Company:

Client is a prestigious bank in South Africa. This project was implemented for their asset finance arm.

Headquarters:

Johannesburg, S.A.

Challenges

- First ever Agile implementation in a Bank
- Cultural changes required for embracing Agile
- Dual shore, Multi-vendor and Multiple “Features” team
- No Standardized tool strategy for applications in scope
- Lack of robust Automation Frameworks for continuous development in Agile & DevOps environment

Solution

- Separate customized trainings for CXO and team
- Workshops on writing user stories
- User journey mapping
- Customized user story templates for the project
- Creation of Definition of Done and Definition of Ready
- Use of Confluence as a collaboration tool (single source of truth)
- Use of JIRA Agile for managing sprint deliveries
- Running Scrum of Scrums with distributed multi-vendor teams

Top Benefits Achieved

- 99% Team Delivery Predictability
- 95% Committed Business Value Delivered
- ~100% Committed Story Points Delivered