Setting up an Agile Project Management Office (APMO) to synergize teams and streamline large scale program governance

Following a detailed assessment of the customer’s current set of Agile practices and organizational maturity, Zensar assisted in setting up the APMO to shepherd large scale programs from development to deployment and provide updates on the progress of individual teams and program reports.

Company:
The Client and its group of companies are one of the world’s leading insurance and reinsurance subsidiaries. They provide property, casualty, professional and specialty products to industrial, commercial and professional firms, insurance companies and other enterprises globally.

Headquarters:
London, UK

Challenges

- Significant complexity of apps & integrations across processes, geographies and business lines
- Bringing about a cultural shift towards Lean thinking and Agile Based delivery
- Hurdles in swiftly initiating projects and speeding up delivery
- Greater transparency for reporting of strategic initiatives
- Lack of proper capacity planning and utilization

Solution

- Set up an APMO to bring in process leadership for streamlining program governance by synergizing business and IT
- Established new KPIs for MVP based deliveries
- Improvement in estimations around scope and schedule management by introducing systematic release planning
- A comprehensive Business Readiness Workshop to aid understanding of business vision and motivations, structured requirement gathering, and delivery goals setting

Top Benefits Achieved

- Improved governance through streamlined strategic, functional, structural and operational initiatives
- 25% Reduction in project setup time
- ~20% Improvement in productivity