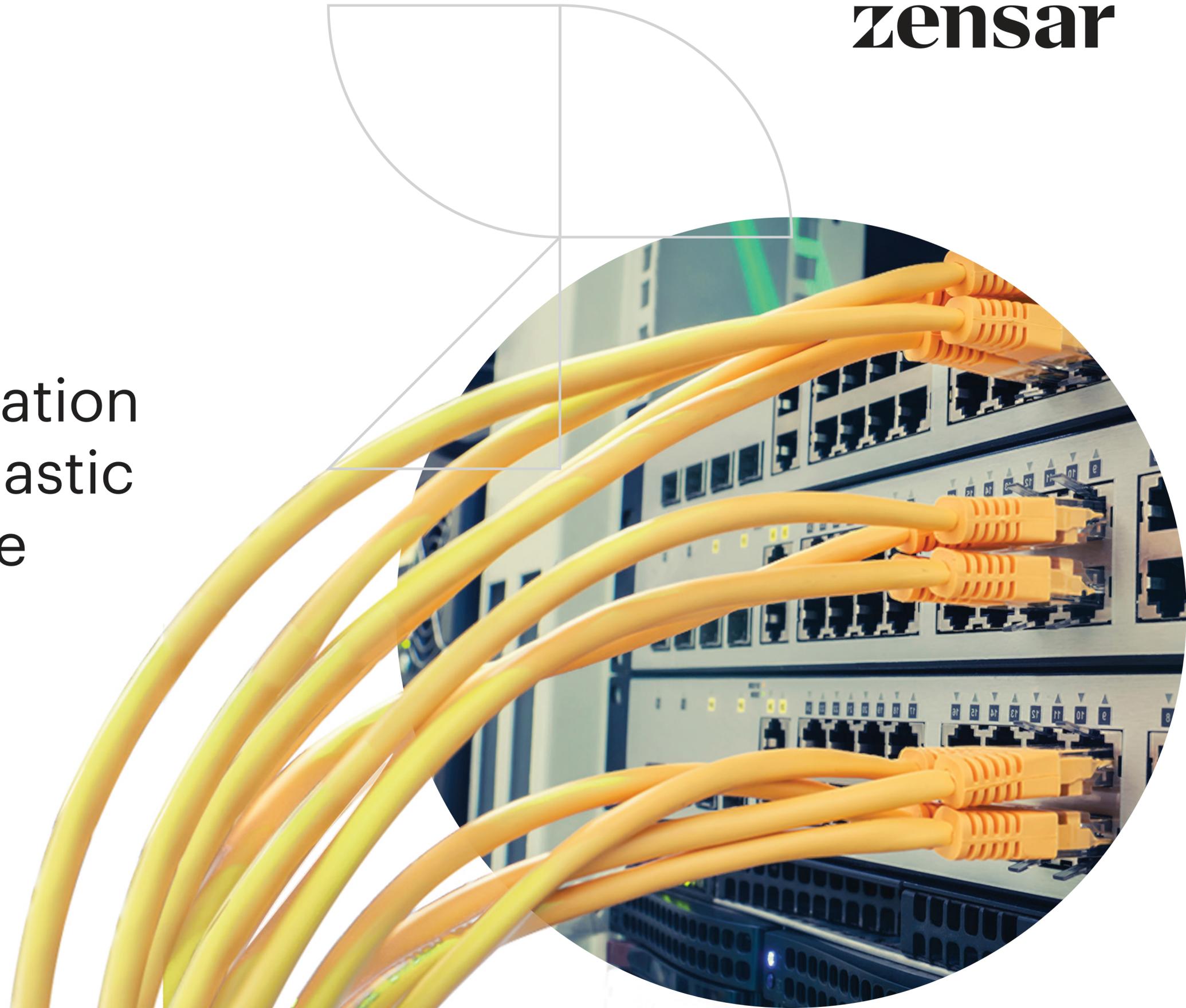


# Rationalizing the application landscape to provide elastic and robust digital estate





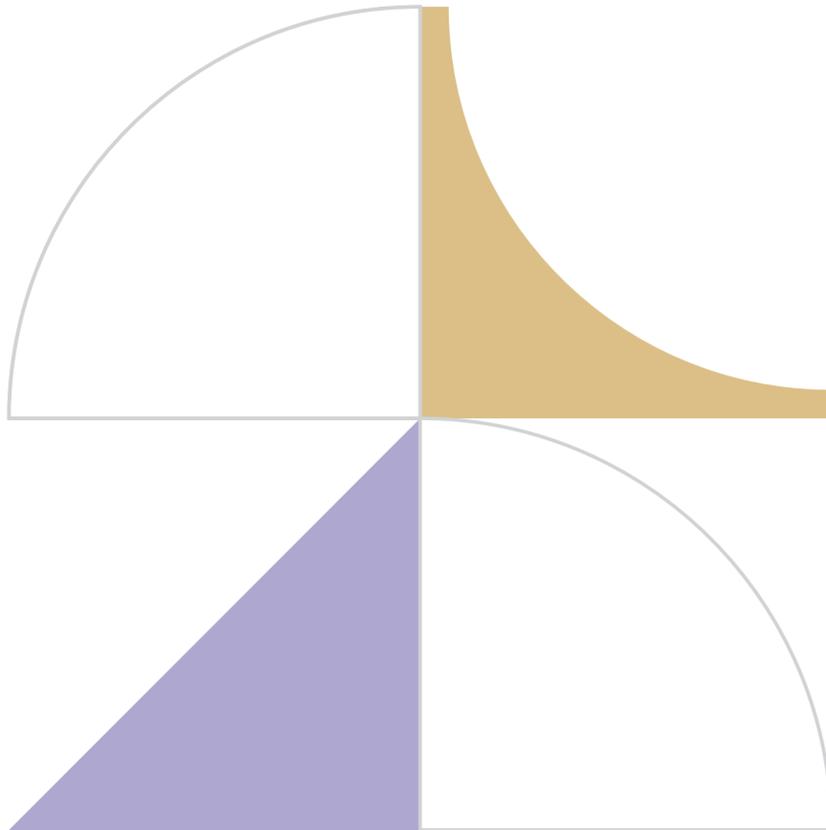
## Overview

The client is a U.S. manufacturer of computer networking equipment and other computer hardware. Its range of products are primarily focused on the networking market, with networking products for home and business use, including wired & wireless technology.

Organization Size: **1000**

Country: **USA**

Revenue: **\$1.3 Billion**



## Challenges and Goals

The client faced operational inefficiencies in a traditional corporate environment resulting in lower system responsiveness and greater overall time spent on maintenance tasks. Key business requirements were:

- An Oracle upgrade and seamless migration of existing applications to a new data center to boost efficiencies across the value chain.
- A model to leverage an offshore development team that could offer a high value proposition to increase efficiency.



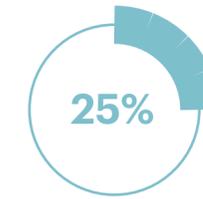
## Solutions

We provided development and support services across various applications with dedicated and shared development teams. We also supported the client's operations with an E-Business Helpdesk and Database Administrator. Our efforts focused on:

- Ongoing Oracle Upgrade from 12.0.4 to 12.1.3 (on-going 12.1.3 to 12.2.10)
- Complete monitoring solution for E-Business suite and IT application, with Application Management Pack (AMP), OEM and proprietary shell scripts
- IPM, Oracle Hyperion, and Enterprise Manager 12c implementation (ongoing DB upgrade from 12 c to 19c)
- Informatica OS (hardware) and Application (v10.4) upgrade
- Upgraded 10g Cluster for ERP RAC nodes to 11g release 2 grid
- Migrated Hyperion, OBIEE, Agile and Demantra application seamlessly to a new data center



## Business Impact



Performance improvement by application and database migration to an up-scaled hardware

- 90% reduction in overall maintenance time and human errors by clone implementation and routine task automation
- Up to 60% reduction for maintenance task downtime through advance planning and efficient practices

# zensar

An  **RPG** Company

We conceptualize, build, and manage digital products through experience design, data engineering, and advanced analytics for over 130 leading companies. Our solutions leverage industry-leading platforms to help our clients be competitive, agile, and disruptive while moving with velocity through change and opportunity.

With headquarters in Pune, India, our 10,000+ associates work across 33 locations, including San Jose, Seattle, Princeton, Cape Town, London, Singapore, and Mexico City.

For more information please contact: [velocity@zensar.com](mailto:velocity@zensar.com) | [www.zensar.com](http://www.zensar.com)

