



## Zensar Technologies Ltd.

Organization

## Application and Infrastructure Support Services

Organizational Unit

The Organizational Unit has been appraised at  
**Maturity Level 5 (Optimizing)**  
of CMMI® for Services v1.3 as per the SCAMPI® - A v1.3

*K. Kothari*

**Kamlesh Kothari (Certification Number-0500561-01)**  
**(CMMI Institute Certified SCAMPI® High Maturity Lead Appraiser)**

**Date of Result: 13th October 2017**  
**Appraisal Expiration Date: 13th October 2020**

- OU Description** : 5 projects of Application and Infrastructure Support type. Support Groups included in scope are Process & Metrics Group, Software Quality Assurance, Strategy & Service, Business Continuity Team and Organizational Training
- Exclusions (Scope)** : Below activities are not included in appraisal scope  
1. Staff Augmentation and Customer managed projects  
2. Small projects aligned with Mini (tailored) QMS  
3. All activities performed onsite
- Not Applicable PA** : SAM
- Appraisal Sponsor** : Prameela Kalive
- Locations of Unit** : Pune & Hyderabad

*The complete disclosure of the appraisal result is in the Appraisal Disclosure Statement available with the organization.*



**CMMISVC / 5<sup>SM</sup>**

Exp. 2020-10-13 / Appraisal # 30724