zensar





A leading multiline insurer

Our client is a 72-year-old multiline insurer with operations in Arkansas, Colorado, Florida, Louisiana, Mississippi, and South Carolina.



BillingCenter upgradation

Our client needed to upgrade its Guidewire BillingCenter from version 7 to version 10. Instead of a typical technical upgrade, the project brought together stakeholders from six different states to standardize billing processes and reduce customizations. This BillingCenter "re-implementation" aimed to reduce future maintenance and upgrade costs and resolve many ongoing system problems resulting from earlier customizations.





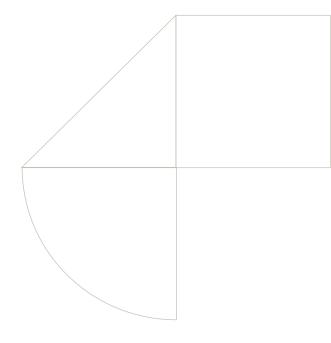
Cloud-focused and streamlined business processes

We provided a business-focused upgrade to streamline and standardize business processes while also reducing future IT costs by returning to "out of the box" core functionality. The resulting upgrade is positioned around long-term migration to the cloud.

The BillingCenter upgrade from version 7 to version 10 covered the following lines of business:

- · Personal Auto
- Home
- · Farm/Ranch
- Boat
- Flood
- · Commercial Business
- Property
- · Liability (General)

- An upgraded BillingCenter system fully supported by Guidewire
- Elimination of numerous production defects that had been problematic for years
- Streamlined system, cost-control, and easier maintenance with fewer overall customizations and state-specific rules.





We conceptualize, build, and manage digital products through experience design, data engineering, and advanced analytics for over 145 leading companies. Our solutions leverage industry-leading platforms to help our clients be competitive, agile, and disruptive while moving with velocity through change and opportunity.

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