Pro-active

Analysis and Resolutions for a Retailer

Pro-active analysis and resolutions for a leading UK retailer

Client is a leading retailer of apparels and clothes in UK

Highlights

Before go-live of OCCO-Base, in KT phase, Zensar had done pro-active analysis and deep dive in ODS, BOXI and ETL code and found large number of technical and functional issues. Following which, Zensar optimized and improved performance in base model of ODS, changed key functionality of "image rank", deployed auto data purging with changes in hints, partitioning, parallelism and few changes in the data model.

Company:
Leading retailer
Headquarters:
London, UK
Industries:
Retail
Products and Services:
Department stores and retailers
Employees:
More than 38,000
Total Revenue:
$ 3.8 billion

Business Benefits

- Saved 14+ man-months of work
- Saved on warranty period efforts by taking up the activities on own
- Improved functionality of many reports
- 30 INCs reduced after deep analysis and suggesting the root causes to respective sources

Challenges

- No support for Operational Data Store
- No timely housekeeping
- Inflexibility in data movement
- No documentation

Top Benefits Achieved

20%
Employee costs savings

Improved functionality

Root cause analysis
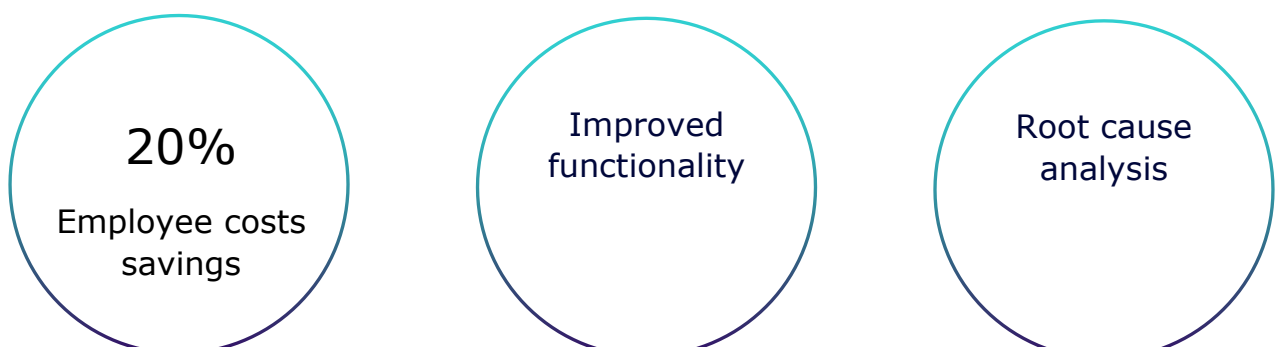
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