zensar

Give your growth
an upgrade

Safeguard your future on Oracle E-Business Suite

Brochure

ORACLE E-BUSINESS SUITE: AN ENGINE TO PROPEL YOUR GROWTH

Technology & automation are the engines which drive organizations. At the core of most organizations is the Oracle E-Business Suite (EBS) – a powerhouse that seamlessly automates major business functions including finance, customer experience, human resources, and supply chain management.

Oracle has always demonstrated a commitment towards 'continuous innovation' for EBS, by ensuring uptake to new middleware without major upgrades or customization re-writes. Although you do enjoy lifetime support with Oracle, Premier Support for older version of EBS (12.1.3) is ending by December 2021.

What does that mean for your organization? Read on to know.

WHAT DO YOU HAVE TO LOSE?

By choosing not to upgrade, you lose out on the Oracle support itself. But the even bigger improvement opportunities you lose out on include:

Rapid standardization of customized processes

With customized business processes becoming a standard part of EBS, it will now be easier and risk-free to implement standardization across your organization

Readiness for continuous innovation

With drastically reduced time & effort for future changes and EBS being made more mobile for usage, your teams become more agile and ready to take on new challenges in a dynamic market

Real, measurable data

The new functionality empowers you with the hard data you need to be able to measure the impact of the upgrade, and ascertain whether it has been effective for your organization

Better UX, higher productivity

In addition to functional improvement across all cross-functional modules, your new technology stack will also enable next-gen user experience, increasing productivity across departments including CRM, SCM, Finance and HCM

Reduced downtime

By updating to the latest database version helps identify & resolve bugs faster, reducing your downtime. And you get Premier Support for updated database version 19C right up to 2024.
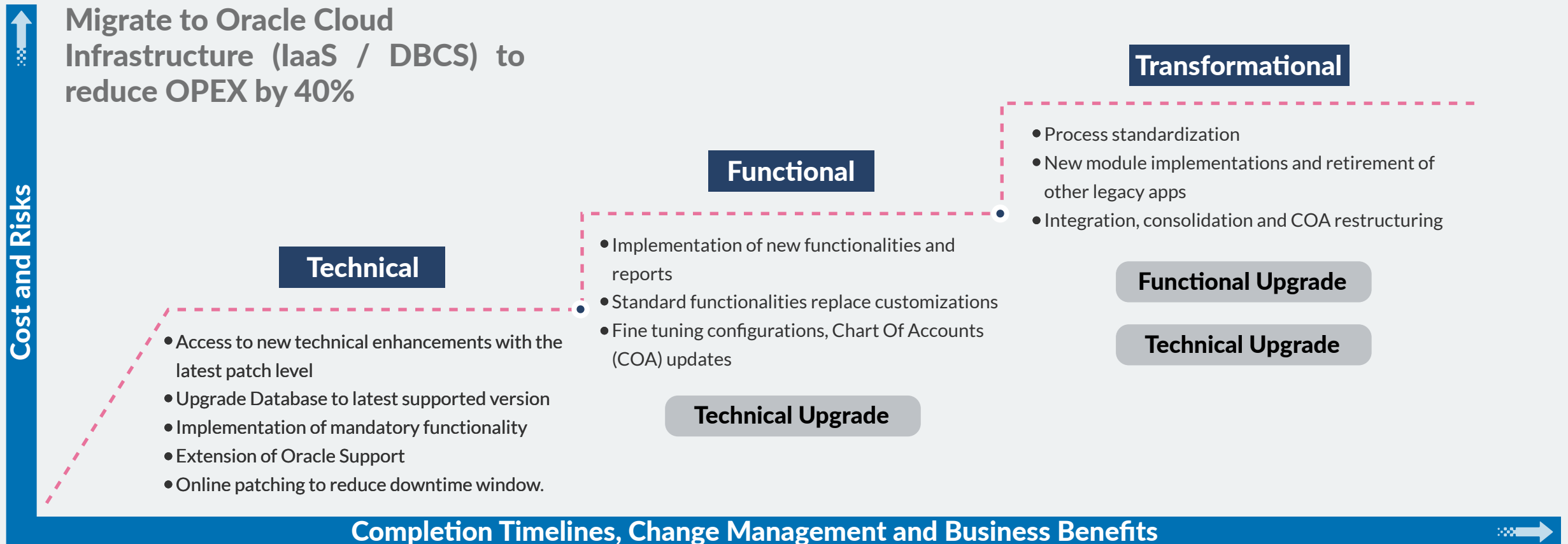
Resilient security

If those reasons are not compelling enough, there's also security to think about. By staying on actively supported versions and applying critical patch updates or security patches, you can avoid incidents resulting from attackers maliciously exploiting application and database vulnerabilities.

HOW FAR DO YOU WANT TO GO?

A simple technical update, or a full-blown transformation – the choice is yours. Here's what you get, depending on how much ground you want to cover:

Cost and Risks

Migrate to Oracle Cloud Infrastructure (IaaS / DBCS) to reduce OPEX by 40%

Transformational

- Process standardization
- New module implementations and retirement of other legacy apps
- Integration, consolidation and COA restructuring

Functional Upgrade

Technical Upgrade

Functional

- Implementation of new functionalities and reports
- Standard functionalities replace customizations
- Fine tuning configurations, Chart Of Accounts (COA) updates

Technical Upgrade

Technical

- Access to new technical enhancements with the latest patch level
- Upgrade Database to latest supported version
- Implementation of mandatory functionality
- Extension of Oracle Support
- Online patching to reduce downtime window.

Completion Timelines, Change Management and Business Benefits

GO THE DISTANCE, WITH ZENSAR

With proven tools & accelerators, we help your organization make the most of this upgrade. We also give you the opportunity to change your COA during the upgrade cycle without reimplementation.
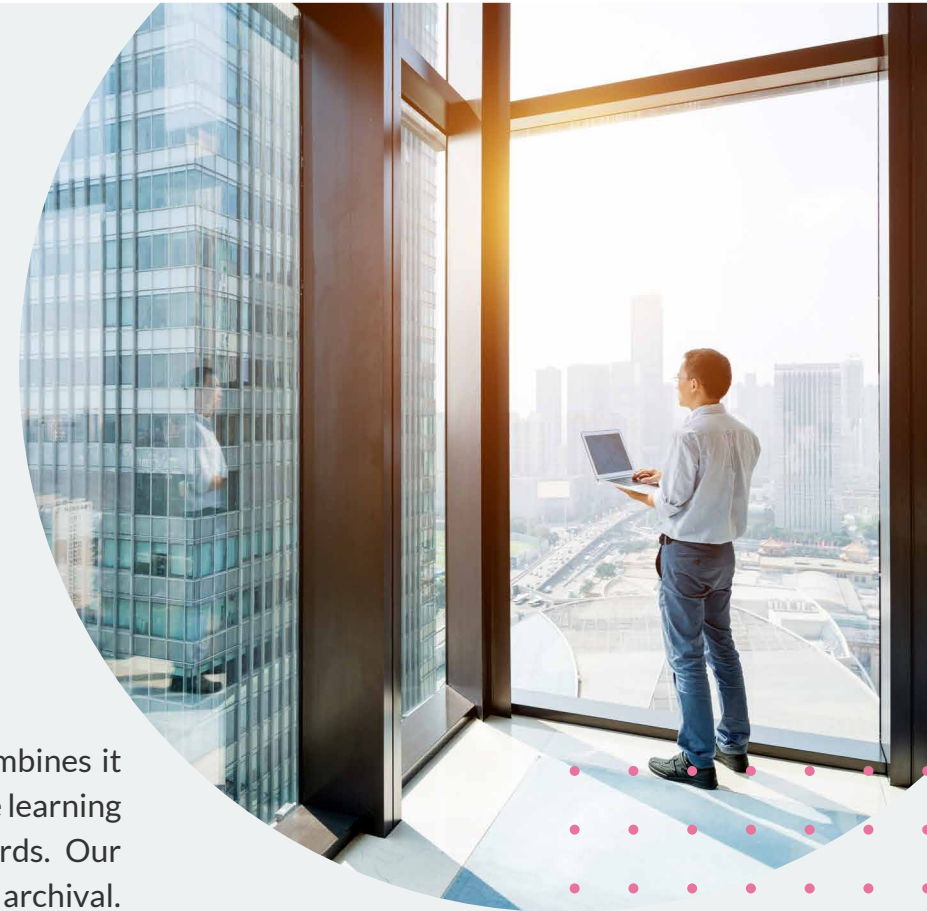
Strategy & Assessment

Zensar's Upgrade Impact Assessment Tool is our proprietary offering that gives an in-depth analysis of impacted objects. This helps us develop an accurate upgrade estimate and build out a cost-effective plan.

Upgrade

Our upgrade methodology uses best practices from Oracle AIM/OUM methodology and templates and combines it with the learning we have amassed over 15 years of executing upgrade projects successfully. We use a machine learning based algorithm to retrofit custom code, making it compatible with R12.2 and online patching standards. Our automated regression testing tools help reduce the testing time by 30%. We can also help with historical data archival.

Cloud Migration

Our IaaS migration tool allows us to build a strong foundation for you in the R12 environment. Coupled with our GUI interface to automate the migration to cloud, and robust migration frameworks, this makes your migration process seamless.

CASE STUDY

A GLIMPSE INTO AN UPGRADED FUTURE

Wondering what the picture of an upgrade success story looks like? Here's a look at what we did for a US based home management services provider.

Integrated Apps & Infra Operations

On-premise　　EXADATA　　**Migration to OCI and upgrade to 12.2** ≫　　DBCS - RAC　　Oracle Cloud

Key Highlights:

ERP strategy and roadmap

~62%
Reduction in operating costs

Accelerated transition

50+TB
Overall Database Size

Oracle IaaS and PaaS

Challenges:

- Legacy system with thick client architecture
- **Scaling the company's infrastructure** in a stable and secure manner
- High **overall cost** to maintain EXADATA systems
- **Hardware refresh** and **Application end of support**

Solution Offered :

- **Migrated data from EXADATA** to low-cost, high performance **DBCS RAC instance**
- Implemented **Cloud Cost Optimization** practices & patterns for OCI
- **Implemented thin client setup and** migrated workload to OCI which has better UX and performance
- **Multi-layered security** to remediate potential database vulnerabilities

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WHY ZENSAR?

Zensar's Oracle Practice Overview

ORACLE® **Platinum Partner Cloud Standard**
Oracle Cloud Managed Service Provider

ORACLE® **Platinum Partner Cloud Standard**
Cloud Excellence Implementer
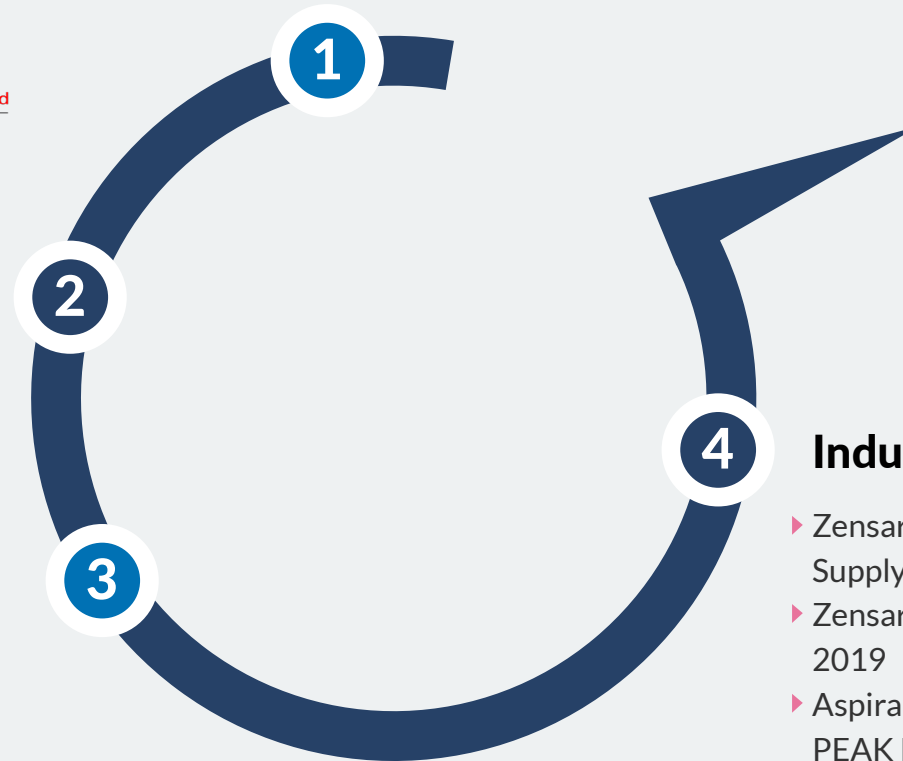North America
ERP Financial Management - Payables

Capability depth & experience

- 20 + Years of experience
- 2200+ Cloud & Engineered System ready workforce
- 1000+ projects, (460+ implementations, 120+ upgrade , 255+ Managed services)

Customer & industry driven focus

- Outcome and Shared Service based models
- Industry best practices and process maps
- Rich domain experience in Manufacturing, Hitech, Retail Energy, BFSI & Utilities

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Industry recognition

- Zensar featured as Challenger in ISG Provider Lens Digital Supply Chain Transformation Services 2020
- Zensar featured in Gartner Oracle Cloud Magic Quadrant 2019
- Aspirant in Everest Cloud Enterprise Resource Planning (ERP) PEAK Matrix® Assessment 2020
- Zensar featured as Challenger in ISG Provider Lens Digital Customer Experience Services 2020

To know more about our Oracle capabilities, please visit our <u>website</u>

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An »RPG Company

We conceptualize, build, and manage digital products through experience design, data engineering, and advanced analytics for over 145 leading companies. Our solutions leverage industry-leading platforms to help our clients be competitive, agile, and disruptive while moving with velocity through change and opportunity.

With headquarters in Pune, India, our 10,500+ associates work across 30+ locations, including Milpitas, Seattle, Princeton, Cape Town, London, Singapore, and Mexico City.

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