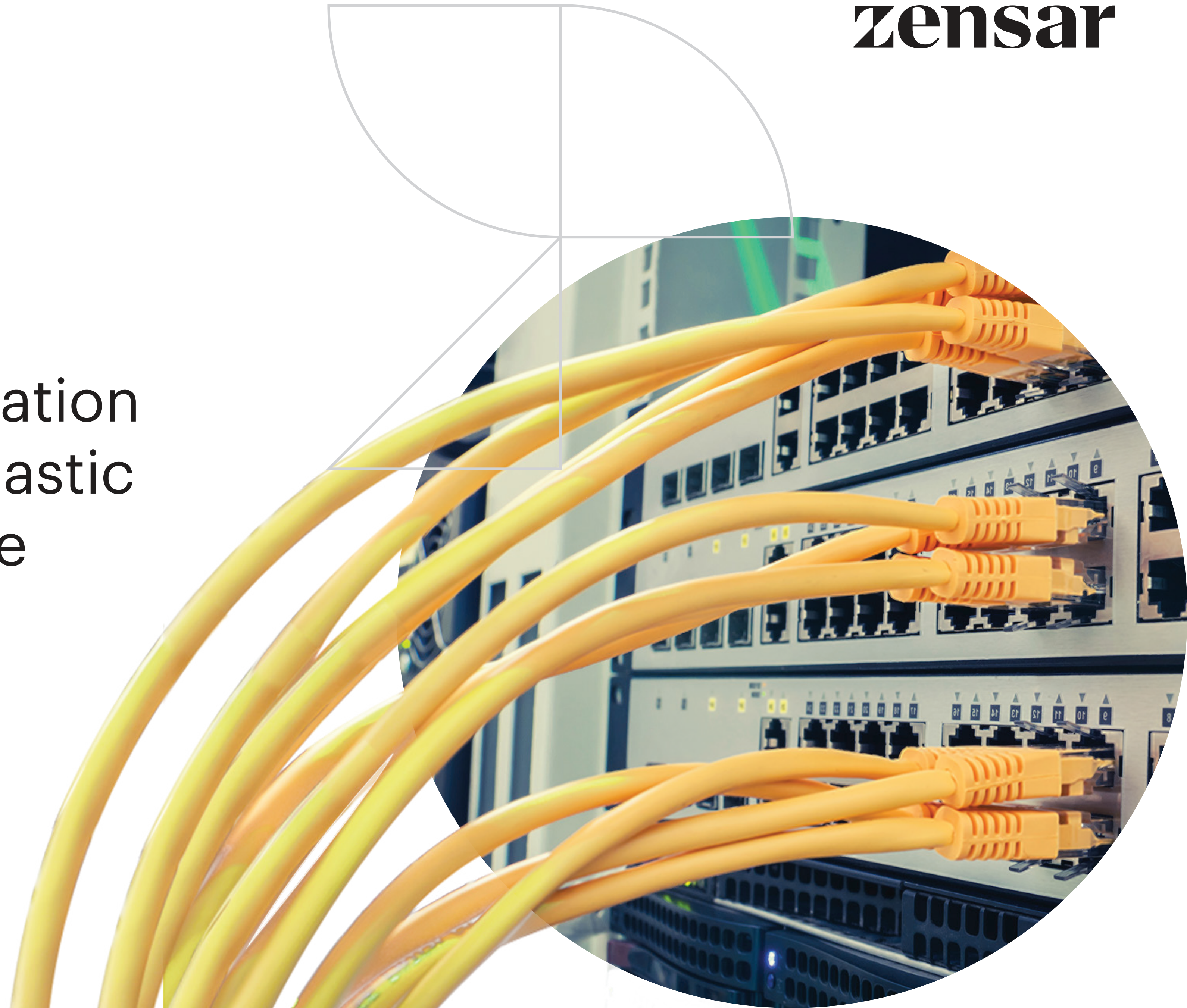


Rationalizing the application landscape to provide elastic and robust digital estate





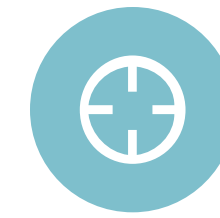
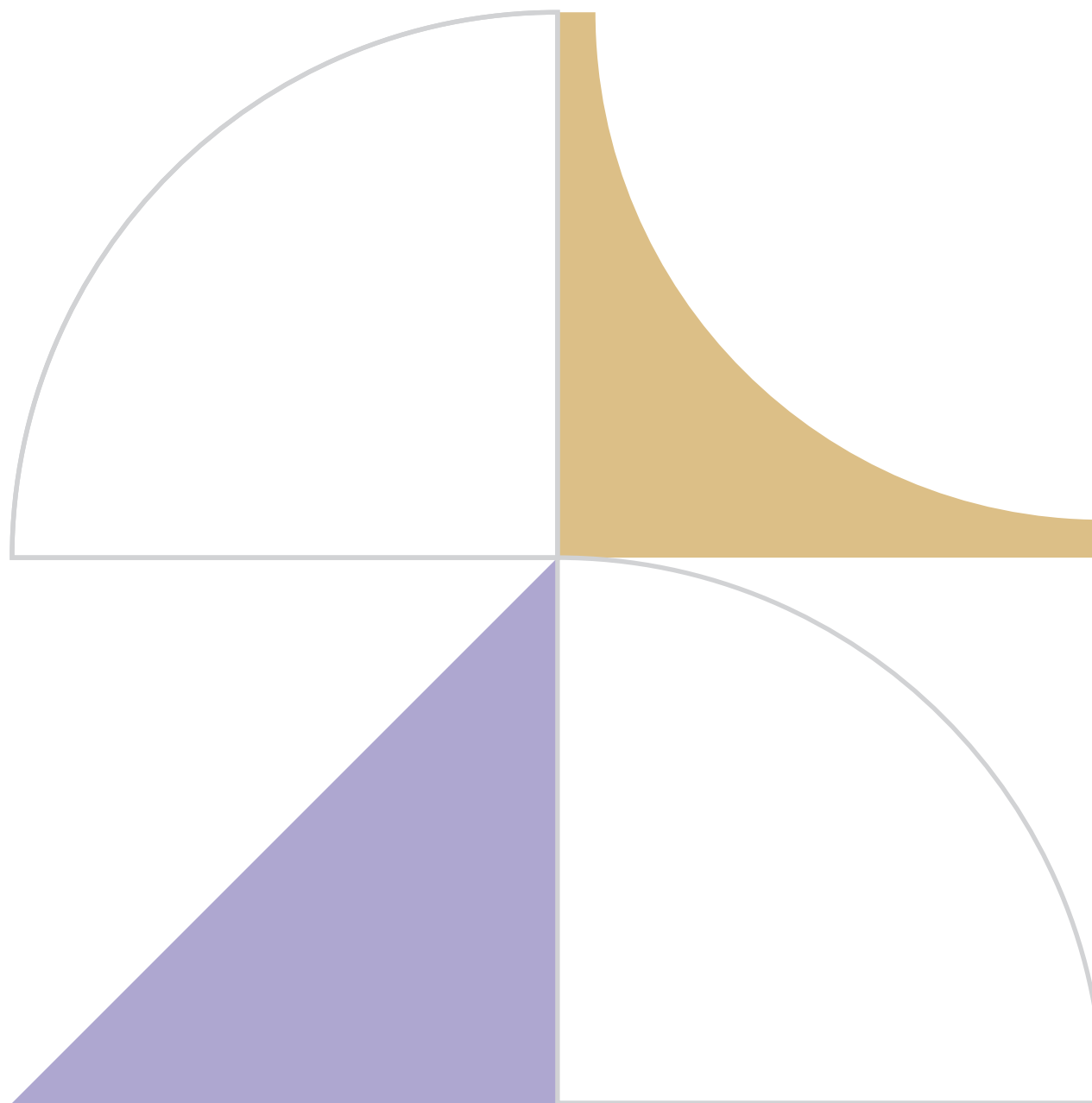
Overview

The client is a U.S. manufacturer of computer networking equipment and other computer hardware. Its range of products are primarily focused on the networking market, with networking products for home and business use, including wired & wireless technology.

Organization Size: **1000**

Country: **USA**

Revenue: **\$1.3 Billion**



Challenges and Goals

The client faced operational inefficiencies in a traditional corporate environment resulting in lower system responsiveness and greater overall time spent on maintenance tasks. Key business requirements were:

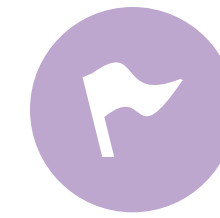
- An Oracle upgrade and seamless migration of existing applications to a new data center to boost efficiencies across the value chain.
- A model to leverage an offshore development team that could offer a high value proposition to increase efficiency.



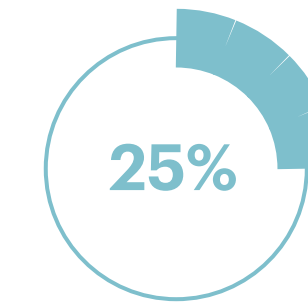
Solutions

We provided development and support services across various applications with dedicated and shared development teams. We also supported the client's operations with an E-Business Helpdesk and Database Administrator. Our efforts focused on:

- Ongoing Oracle Upgrade from 12.0.4 to 12.1.3 (on-going 12.1.3 to 12.2.10)
- Complete monitoring solution for E-Business suite and IT application, with Application Management Pack (AMP), OEM and proprietary shell scripts
- IPM, Oracle Hyperion, and Enterprise Manager 12c implementation (ongoing DB upgrade from 12 c to 19c)
- Informatica OS (hardware) and Application (v10.4) upgrade
- Upgraded 10g Cluster for ERP RAC nodes to 11g release 2 grid
- Migrated Hyperion, OBIEE, Agile and Demantra application seamlessly to a new data center



Business Impact



Performance improvement by application and database migration to an up-scaled hardware

- 90% reduction in overall maintenance time and human errors by clone implementation and routine task automation
- Up to 60% reduction for maintenance task downtime through advance planning and efficient practices



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