



Guidewire Services PEAK Matrix[®] Assessment 2024

June 2024: Executive Summary

PEAK
MATRIX[®]

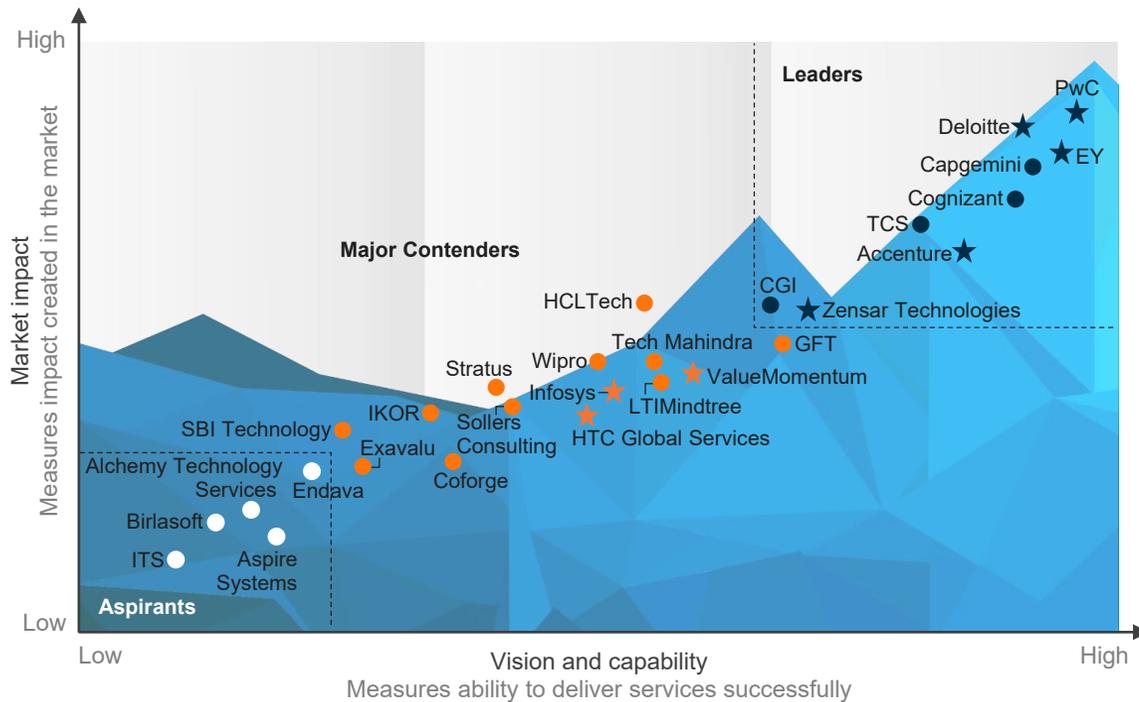
Insurance Information Technology, Insurance Technology (InsurTech)

 Everest Group[®]

Everest Group Guidewire Services PEAK Matrix® Assessment 2024

Everest Group Guidewire Services PEAK Matrix® Assessment 2024¹

● Leaders ● Major Contenders ○ Aspirants ☆ Star Performers



¹ Assessments for Alchem Technology Services, Endava, Insurance Technology Services (ITS), Sollers Consulting, and SBI Technology excludes service provider inputs and are based on Everest Group's proprietary Transaction Intelligence (TI) database, provider public disclosures, and Everest Group's interactions with insurance buyers
Source: Everest Group (2024)

Leaders

Accenture, Capgemini, Cognizant, CGI, Deloitte, EY, PwC, TCS and Zensar Technologies are the Leaders on Everest Group's Guidewire Services PEAK Matrix® Assessment 2024 based on their market impact and vision & capability. The assessment is based on large multi-year insurance information technology contracts



Everest Group also identified the following providers as the **Star Performers**: Accenture, Deloitte, EY, HTC Global Services, Infosys, PwC, ValueMomentum and Zensar Technologies. This recognition is based on these providers' relative year-over-year movement on the PEAK Matrix®.

Methodology

The PEAK Matrix® is a framework to assess providers' relative market success and overall capability. Providers are positioned on the PEAK Matrix® based on an evaluation across two key dimensions:

- Market impact measured by the market adoption, portfolio mix, and value delivered
- Vision & capability measured by vision and strategy, scope of services, innovation and investments, and delivery footprint

Summary dashboard | market impact and vision & capability assessment of providers for Guidewire services (page 1 of 3)

Measure of capability:  Low  High

Providers	Market impact				Vision and capability				
	Market adoption	Portfolio mix	Value delivered	Overall	Vision and strategy	Scope of services offered	Innovation and investments	Delivery footprint	Overall
Accenture									
Alchemy Technology Services									
Aspire Systems									
Birlasoft									
Capgemini									
CGI									
Coforge									
Cognizant									
Deloitte									

Summary dashboard | market impact and vision & capability assessment of providers for Guidewire services (page 2 of 3)

Measure of capability:  Low  High

Providers	Market impact				Vision and capability				
	Market adoption	Portfolio mix	Value delivered	Overall	Vision and strategy	Scope of services offered	Innovation and investments	Delivery footprint	Overall
Endava									
Exavalu									
EY									
GFT									
HCLTech									
HTC Global Services									
IKOR									
Infosys									
Insurance Technology Services (ITS)									

Summary dashboard | market impact and vision & capability assessment of providers for Guidewire services (page 3 of 3)

Measure of capability:  Low  High

Providers	Market impact				Vision and capability				
	Market adoption	Portfolio mix	Value delivered	Overall	Vision and strategy	Scope of services offered	Innovation and investments	Delivery footprint	Overall
LTIMindtree									
PwC									
SBI Technology									
Sollers Consulting									
Stratus									
TCS									
Tech Mahindra									
ValueMomentum									
Wipro									
Zensar Technologies									

Additional information



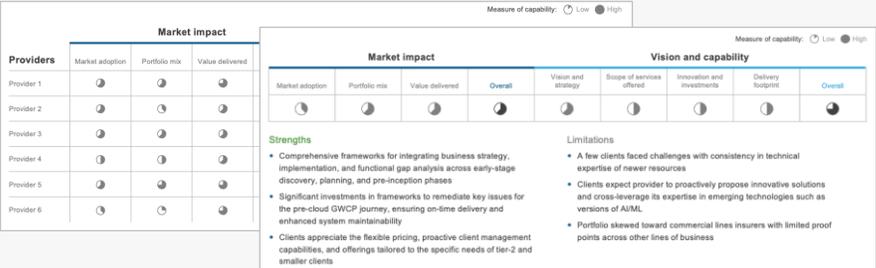
“Guidewire has solidified its leadership in the Property and Casualty (P&C) insurance core technology market by offering out-of-the-box functionalities, new value-added services in the data and digital domains, and an ecosystem of affiliated solution and service providers. Additionally, providers that proactively aligned with Guidewire’s cloud-first approach, invested in scaling their certified talent pools, adopted an ecosystem-led strategy to support core augmentation mandates, and developed product-specific utilities are well positioned to capitalize on the growing system integration services opportunity.”

Aaditya Jain, Vice President

- Authors
- Ronak Doshi, Partner
 - Aaditya Jain, Vice President
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More details on the full report

In the 63-page report, **Guidewire Services PEAK Matrix® Assessment 2024**, Guidewire service providers are categorized into Leaders, Major Contenders, Aspirants, and Star Performers. This report is available for purchase on our [website](#).



Other insurance information technology offerings

Publications

- Exploring Generative AI's Role in Reshaping the Future for BFSI Enterprises
- Property & Casualty (P&C) Insurance State of the Market 2024
- Transforming Insurance: Creating a Best-of-Breed Model by Combining Low-code and Core Platforms

Custom Services

- Provider tracking, competitive intelligence, capability assessments, and benchmarking
- Account intelligence
- Digital strategy formulation

Our research offerings

This report is included in the following research program(s):

Insurance Information Technology, Insurance Technology (InsurTech)

- ▶ Advanced SciTech
- ▶ Amazon Web Services (AWS)
- ▶ Application Services
- ▶ Artificial Intelligence (AI)
- ▶ Asset and Wealth Management
- ▶ Banking and Financial Services Business Process
- ▶ Banking and Financial Services Information Technology
- ▶ Catalyst™
- ▶ Clinical Development Technology
- ▶ Cloud and Infrastructure
- ▶ Contingent Staffing
- ▶ Contingent Workforce Management
- ▶ Customer Experience Management Services
- ▶ CX Excellence
- ▶ CXM Technology
- ▶ Cybersecurity
- ▶ Cyber Threat Detection and Response
- ▶ Data and Analytics
- ▶ Digital Adoption Platforms
- ▶ Digital Services
- ▶ Digital Workplace
- ▶ Employee Experience Management (EXM) Platforms
- ▶ Employer of Record (EOR)
- ▶ Engineering Research and Development
- ▶ Enterprise Platform Services
- ▶ Exponential Technologies
- ▶ Finance and Accounting
- ▶ Financial Crime and Compliance Operations
- ▶ Financial Services Technology (FinTech)
- ▶ Forces & Foresight
- ▶ GBS Talent Excellence
- ▶ Global Business Services
- ▶ Google Cloud
- ▶ HealthTech
- ▶ Human Resources
- ▶ Insurance Business Process
- ▶ Insurance Information Technology
- ▶ Insurance Technology (InsurTech)
- ▶ Insurance Third-Party Administration (TPA) Services
- ▶ Intelligent Document Processing
- ▶ Interactive Experience (IX) Services
- ▶ IT Services Excellence
- ▶ IT Talent Excellence
- ▶ Life Sciences Business Process
- ▶ Life Sciences Commercial Technologies
- ▶ Life Sciences Information Technology
- ▶ Locations Insider™
- ▶ Marketing Services
- ▶ Market Vista™
- ▶ Microsoft Azure
- ▶ Microsoft Business Application Services
- ▶ Modern Application Development (MAD)
- ▶ Mortgage Operations
- ▶ Multi-country Payroll
- ▶ Network Services and 5G
- ▶ Oracle Services
- ▶ Outsourcing Excellence
- ▶ Payer and Provider Business Process
- ▶ Payer and Provider Information Technology
- ▶ Price Genius – AMS Solution and Pricing Tool
- ▶ Pricing Analytics as a Service
- ▶ Process Intelligence
- ▶ Process Orchestration
- ▶ Procurement and Supply Chain
- ▶ Recruitment
- ▶ Retail and CPG IT Services
- ▶ Retirement Technologies
- ▶ Revenue Cycle Management
- ▶ Rewards and Recognition
- ▶ SAP Services
- ▶ Service Optimization Technologies
- ▶ Software Product Engineering Services
- ▶ Supply Chain Management (SCM) Services
- ▶ Sustainability Technology and Services
- ▶ Talent Genius™
- ▶ Technology Skills and Talent
- ▶ Trust and Safety
- ▶ Value and Quality Assurance (VQA)

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Locations: costs, skills, sustainability,
portfolios

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